



Pre-Arrival Information

In anticipation of your upcoming stay at Association Island RV Resort & Marina, please note the following:

INFORMATION ON EVENTS

Be sure to check the Events Schedule on our website, or call us to inquire about any special events on-site or in the local 1000 Islands Region.

FOOD

The Island Bar & Grill will not be open, so please plan for your meals accordingly. Please consider these options:

- Restaurant Options: There are several restaurants in the Henderson Harbor area (within 10 miles), and there are numerous others in Sackets Harbor (about 15 miles) and Watertown (about 25 miles). There are also a few (pizza/deli) proprietors that will deliver to your site.
- For supermarkets:
 - If you're traveling from the south: we suggest that at Interstate 81, Exit 41, turn left on Route 178, take Route 11 North for a couple miles, on the right-hand side, there will be a Rod's Big M supermarket (with liquor store next door).
 - If you're traveling from the north: we suggest that at Interstate 81, Exit 45, from the exit ramp, you can either turn left on Route 3 (Arsenal Street) and you will find Price Chopper, Hannaford, Aldi (and many other stores), or you can turn right on Route 3 and you will find Sam's Club (the Walmart next door is not a Super-Walmart).
- For smaller, basic groceries:
 - Our convenience store at the Island House (on-site): has ice, water, soda, ice cream, candy, *limited* groceries, candy, firewood, basic rv & camping supplies, fishing tackle, live worms, logo and retail items.
 - Alexander Corners General Store: about 6 miles away from the resort, on Route 3 about 1.5 miles south of the intersection of Route 178 and Route 3.
 - Henderson General Store: about 5.5 miles away from the resort, on Route 178 (right in the hamlet of Henderson, across from the Fire Station)
 - Wescott Variety Store: about 10 miles from the resort, on Route 3 about 4 miles north of the intersection of Route 178 and Route 3.

RULES & POLICIES

The resort has rules & policies in place for the consideration of all our guests and for the protection of the property and environment. While some rules may seem a bit onerous in isolation, please understand that they are designed for the comfort and better enjoyment of all our guests in aggregate. Many rules are specifically designed to adhere to NYS health & environmental regulations. Failure to obey our policies may result in eviction without refunds. To avoid any unpleasanties (we don't enjoy rules enforcement any more than you do), please review and obey all policies & rules, listed on our website, provided at check-in, and listed on the attached "Resort Policies & Rules".

WHEN YOU ARRIVE

- **Safety of all our guests is of utmost importance - speeding violations will not be tolerated** and may result in eviction (without refund). The 15 MPH speed limit starts at our property line (before the bridge) and the speed limit reduces to 5 MPH upon arriving at Association Island and the speed limit remains 5 MPH within the security gate. Please drive slowly!
- We plan to install speed bumps throughout the property starting on the causeway. We suggest that you stop in the parking area just before the bridge to secure any loose items in your RV or boat.
- When you reach Association Island, you will see a large white building called the Island House. **Please park to the side of the entrance circle, at least 50 feet before the Island House**, so you do not block customer traffic at the security gate.



- For a smooth check-in, **please have these items in hand before entering the Island House:**
 - ❑ credit cards, cash, or travelers checks to pay your balance (no personal checks at check-in)
 - ❑ any coupons or membership cards for validation of any applicable discounts
 - ❑ vehicle information: make, color, & license plate numbers
 - ❑ valid rabies certificates for any pets
 - ❑ \$10 cash deposit (refundable) for a 24-hour access card for the security gate, optional
 - ❑ If possible, to further expedite your check-in, provided a completed “Expedited Check-In Form”.
- At check-in, a car registration hang-tag and print-out will be provided to you. Please display this on your rear view window and on your dashboard at all times while on our property.
- If you expect to arrive after 8:30 pm, please try to call us by 8:00 pm to provide an ETA. If there is no sunlight when you arrive, you will be asked to park overnight in the entrance circle by the office (and you will not receive any credit for site fees for the night). You will be allowed entrance to the resort when the office re-opens in the morning.

**WE LOOK FORWARD TO SEEING YOU SOON
AND HOPE YOU ENJOY YOUR STAY!**



RESORT POLICIES & RULES

For everyone's mutual enjoyment, the resort has policies & rules in place for the consideration of all our guests and for the protection of the property and environment. While some of the policies may seem onerous in isolation, our policies overall are designed for the comfort and better enjoyment of all of our guests in aggregate. Failure to abide by our policies may result in eviction without refunds. To avoid any unpleasanties (we don't enjoy rules enforcement any more than you do), please take a moment to review our key rules listed below, and be sure to review and obey all the rules when you arrive.

1. Resort patrons are responsible for the safety & conduct of all members of their party and for informing their entire party of Resort rules.
2. Gate access: a 24-hour gate access card is available with a refundable \$10 cash deposit. The gate is manned from 8:30 am to 8:30 pm. Registered guests without access cards who seek re-entry after 8:30 pm must park overnight by the office & walk to your site. Parking passes must be displayed when on premises.
3. Upon arrival and during registration, please park in the entrance circle before reaching the Island House to allow other customer traffic to pass; do not park block the security gate.
4. Visitors must register, pay guest fees and park in Guest Parking. Day visitors must leave by 9 pm, or register as overnight visitors by 8 pm. Fees for unregistered visitors & vehicles will be charged to the guest registered for the site/slip/cottage.
5. For cottage customers: a \$200 cash security deposit is required, which is refundable upon satisfactory inspection at check-out. Pets & smoking not allowed in cottages.
6. Parking: 1 passenger vehicle & 1 RV per site. Extra vehicles, boats & boat trailers must be parked in Guest Parking. No parking on the grass.
7. Max # of occupants per rv site or boat slip is 8. Max per cottage is 6.
8. Quiet hours are 10 pm - 7 am Sun - Thurs, and 11 pm - 7 am on Fri - Sat.
9. **The Speed Limit from the bridge to the end of the causeway is 15 mph. The Speed Limit at the start of Association Island and within the security gate is 5 mph. Safety of our guests is of utmost importance; speeding violations will not be tolerated.**
10. Per NYS regulations: sewer hookups require elbow & sewer gasket to prevent spills, no formaldehyde based & no colored tank additives, no hazardous waste disposal, no vehicle washing. \$50 fine for violations.
11. Guests must take garbage in tied bags to dumpsters. Disposal of hazardous waste is not permitted on the premises. \$50 fine for violations.
12. No moving of fire-rings or picnic tables. \$50 fine for violations.
13. Camping tents are not allowed. Screen tents permitted for dining (no sleeping) with prior notice to office staff. \$50 fine for violations, and tents must be removed immediately.
14. Entry to unrenovated buildings is strictly prohibited.
15. No swimming or wading from RV sites. There are designated areas for swimming: at the pool & at the swimming beach.
16. Absolutely no firearms, fireworks, or other incendiary devices.
17. Swimming rules: never swim alone, there must be at least 2 adults present at the pool or beach before entering the water. Children under 16 years must be accompanied by an adult.
18. Bicycles & scooters: children must wear safety helmets. Not allowed after sunset. Only electric & 4-cycle gas scooters allowed.
19. Dock usage and access only permitted for registered marina customers.
20. Fishing not permitted from docks, from bridge, or from lakefront rv sites. There are designated areas for fishing on the property or charter fishing available. Great fishing for bass, lake trout, perch, bullhead, walleye & salmonids. Fishing licenses required if > 16 yrs; can obtain from NYS DEC online 3 wks prior to arrival.
21. Pets: well-behaved dogs & cats are welcome, max 2. Sorry but perceived aggressive breeds are not welcome. Proof of rabies vaccination required. Pets not allowed in cottages, buildings, pool area, beach & recreation areas. Pets must be on physical leash no more than 6' in length, must not be left unattended, must be picked up after. If in doubt, please leave pet at home or in a boarding kennel.
22. Do not feed the wildlife, especially the ducks & geese. Wildlife is unpredictable & can be aggressive.
23. For smokers: please dispose of cigarette butts properly (not on the ground). No smoking in any building.
24. Resort is not responsible for your personal belongings. Use at your own risk.
25. At all times, be courteous to your fellow guests (do not walk thru other rv sites, play music softly, etc). If a fellow guest or pet is being disruptive, please notify office and provide location.
26. Please be respectful of the environment.
27. If you need an exception to our policies, please get specific approval from a manager.

Thank you for taking the time to read our policies and rules. We hope you enjoy your stay!